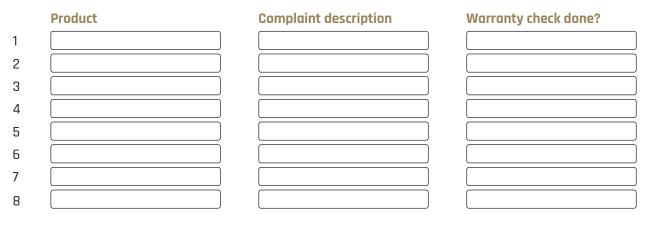


On our website at Downloads there is a FAQ (Frequently Asked Questions) list to quickly recover defects yourself. If you need any help with this, please contact your account manager or our office.

Fill in your reference (if applicable)

Please only send us products that have a defect. Do not send products or parts that are not broken.



Terms and conditions for repairs

- 1. If products are within warranty and a defect has been found, we will charge nothing. Warranty is determined per product as follows:
 - Motorola CLP446/CLPe 1 year warranty
 - CLP446/CLPe earpieces 6 months warranty
 - CLP446/CLPe battery 1 month warranty

2. If we check products and no defect has been found, we will charge the following per product;

• CLP446/CLPe	no defect found – research costs	€ 15,00
• Battery	no defect found – research costs	€ 7,50
• Belt clip	no defect found – research costs	€ 7,50
• Earpiece	no defect found – research costs	€ 7,50
• Multi unit charger	narger no defect found – research costs	
 Single unit charger 	no defect found – research costs	€ 7,50

3. If the CLP446/CLPe is out of warranty and a defect has been found, it will be repaired. Costs include research costs, programming software, testing and shipping but exclude spare parts that we use for the repair.

€ 32,50

- CLP446/CLPe Defect found repair
- 4. If accessories are out of warranty and a defect has been found, we will replace them with new products and charge the following per product;

• Battery	Defect found – replacement	your contract pricing
• Belt clip	Defect found – replacement	your contract pricing
• Earpiece	Defect found – replacement	your contract pricing
• Multi unit charger	Defect found – replacement	your contract pricing
 Single unit charger 	Defect found – replacement	your contract pricing

Customer details and approval

Company name	Contact person
Address	Telephone
Zipcode and town	Email
Country	Approved by